



## King County Office of Citizen Complaints - Ombudsman

401 Fifth Avenue, Suite 135, Seattle, WA 98104-1818  
206-263-9242 or 1-800-325-6165 ext. 3-9242  
email: ombudsman@kingcounty.gov  
[www.metrokc.gov/ombudsman](http://www.metrokc.gov/ombudsman)

## King County Telephone Information Guide

Agencies other than King County Government are shown in *italics*.

### METROPOLITAN KING COUNTY COUNCIL

District 1, Bob Ferguson.....	296-1001
District 2, Larry Gossett.....	296-1002
District 3, Kathy Lambert.....	296-1003
District 4, Larry Phillips.....	296-1004
District 5, Julia Patterson .....	296-1005
District 6, Jane Hague.....	296-1006
District 7, Pete von Reichbauer.....	296-1007
District 8, Dow Constantine .....	296-1008
District 9, Reagan Dunn .....	296-1009
Council Receptionist/General Information.....	296-1000

<b>COUNTY EXECUTIVE</b> Ron Sims .....	296-4040
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### ADULT DETENTION (Jail)

King County Correctional Facility .....	296-1234
Kent Regional Justice Center (RJC) .....	296-1234
Work Release/Electronic Home Detention .....	296-1240

<b>AIRPORT- KING COUNTY/BOEING FIELD</b> .....	296-7380
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King County Airport Noise Complaint Hotline.....	205-5242
Sea-Tac Noise Information Line.....	433-5393

### AIR POLLUTION (see BURN BAN INFORMATION)

Puget Sound Clean Air Agency.....	343-8800
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### ALCOHOLISM AND SUBSTANCE ABUSE SERVICES

King County Mental Health, Chemical Abuse & Dependency Services Division .....	296-7615
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### ANIMAL CONTROL

Complaints .....	296-PETS (7387)
Within Seattle city limits .....	386-PETS (7387)
Bellevue/Crossroads Shelter.....	296-3940
Kent Shelter .....	296-PETS (7387)

### ASSESSMENTS (see FINANCE and TAXES)

Assessments - Real Property Information.....	296-7300
Personal Property Information.....	296-3914
Property Tax Foreclosures.....	296-4184
Payments/Billing.....	296-3850
Senior Citizen/Disabled Exemptions .....	296-3920

<b>AUDITOR</b> (Audits King County Agencies) .....	296-1655
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### AUTOMOBILE

Abandoned/inoperable vehicles on private property .....	296-6680
Inoperable vehicles on County roads .....	205-0969
Vehicle Licensing .....	296-4000

<b>BIRTH/DEATH RECORDS</b> .....	296-4768
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<b>BURN BAN INFORMATION</b> .....	1-800-595-4341
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<b>CABLE INFORMATION AND COMPLAINTS</b> .....	296-3880
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Within Seattle City limits.....	684-8498
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<b>CHILDREN AND YOUTH</b>	
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To Report Child Abuse – Police .....	911
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Child Abuse Hotline.....	1-800-422-4453
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Child Protective Services .....	721-6500
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Children's Hospital Resource Line .....	987-2500
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State Family and Children's Ombudsman.....	439-3870
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Youth and Family Services Program.....	296-5229
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Youth Services (Detention) .....	205-9500
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<b>CIVIL RIGHTS (see DISCRIMINATION)</b>	
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Office of Civil Rights.....	296-7592
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Seattle Office for Civil Rights .....	684-4500
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<b>CLAIMS</b>	
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Against King County (Risk Management) .....	296-7432
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<b>COMMUNITY SERVICE CENTERS</b>	
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Cottage Lake.....	296-2733
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Fall City .....	205-7345
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Northshore .....	296-9840
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Regional Justice Center .....	205-7330
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Sammamish .....	205-8380
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Vashon - Maury Island .....	296-4510
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### COMPLAINTS

Citizen Complaints – Ombudsman.....	263-9242
<i>Citizens Service Bureau (City of Seattle government)</i> .....	684-2489

### CONSUMER COMPLAINTS

Attorney General .....	464-6684 or 1-800-551-4636
Better Business Bureau .....	431-2222 or 1-800-955-5100
Federal Trade Commission .....	220-6363
Lemon Law Information.....	587-4240 or 1-800-541-8898
<i>U.S. Consumer Product Safety Hotline</i> .....	1-800-638-2772

### COOPERATIVE EXTENSION .....

### COURTS

#### District Court

ALL Divisions .....	205-9200
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#### Superior Court

General Inquiries .....	296-9100
Court Administration .....	296-9305
Superior Court Clerk .....	296-9300
Ex-Parte Court Information .....	296-9330
Family Court Services .....	296-9390

#### Juvenile Court Clerk .....

### CULTURAL RESOURCES .....

### DEVELOPMENT AND ENVIRONMENTAL SERVICES

General Information .....	296-6600
Building Permits (Commercial and Residential) .....	296-6600
Business Licenses .....	296-6600
Code Enforcement (Complaints) .....	296-6680
Grading Permits .....	296-6600
Shorelines/Wetlands .....	296-6600
Short Plats/Subdivisions .....	296-6600
Zoning Information .....	296-6600

### DEVELOPMENTAL DISABILITIES DIVISION .....

### DISABLED PARKING INFORMATION .....

### DISCRIMINATION

King County Office of Civil Rights Enforcement - Disabled Access, Fair Employment, Fair Housing .....	296-7592
TTY (Hearing Impaired) .....	296-7596
Seattle Office for Civil Rights .....	684-4500
Washington State Human Rights Commission .....	464-6500
<i>U.S. Equal Employment Opportunity Commission</i> .....	220-6883

### DISPUTE RESOLUTION

#### Seattle/King County Dispute Resolution Center .....

### DOMESTIC VIOLENCE

To Report Domestic Violence – Police .....	911
<i>Crisis Clinic (24-hour Crisis Line)</i> .....	461-3222
Domestic Abuse Women's Network .....	425-656-8423
Protection Order Advocacy Program .....	296-9547
<i>Statewide Domestic Violence Hotline</i> .....	1-800-562-6025

### DRAINAGE

Property Drainage .....	296-1900
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Road Drainage .....	296-8100


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<b>FIRE MARSHAL</b>	296-6675
<b>GARBAGE</b>	
On County road	296-8100
On private property	205-4394
<b>HAZARDOUS WASTE</b>	
Household Hazards Line	296-4692
Business Hazards Line	296-3976
State Department of Ecology	1-800-RECYCLE (732-9253)
Washington Toxics Coalition	632-1545
<b>HISTORIC PRESERVATION</b>	296-7580
<b>HOUSING</b>	
Emergency Housing Information	461-3200
Housing and Urban Development	220-5101
King County Housing Authority	574-1100
King County Housing Repair Hotline	296-7640
Substandard Dwelling Inspection/Complaints	296-6680
Weatherization Program (Housing Authority)	439-3839
<b>HUMAN RESOURCE MANAGEMENT</b>	
Employment Openings (Jobline)	296-5209
Personnel Information	296-7340
<b>INFORMATION (King County)</b>	296-0100
Toll free	1-800-325-6165
<b>JAIL (see ADULT DETENTION)</b>	
<b>LANDLORD/TENANT INFORMATION</b>	
Tenants Union	723-0500
<b>LIBRARIES</b>	
King County Law Library	296-0941
King County Library System	425-462-9600
Seattle Public Library (Quick Info Line)	386-4636
<b>LICENSES</b>	
Animal/Marriage Licenses	296-2710
Business Licenses	296-6600
Vehicle/Vessel Licenses	296-4000
<b>MENTAL HEALTH</b>	
Crisis and Commitment	296-5296
Crisis Clinic (24-hour Crisis Line)	461-3222
Mental Health Ombuds-Service	205-5329
<b>METRO (see TRANSPORTATION)</b>	
<b>NATURAL RESOURCES</b>	
Drainage Information Line/Flooding	296-1900
Solid Waste Division	296-6542
Disposal Information/Transfer Stations	296-4490
Water and Land Resources	296-6519
<b>NOISE</b>	
Environmental Health (unincorporated King County)	296-3990
Within Seattle city limits	684-7842
Public Disturbance (party, loud music, etc.)	911
Within Seattle city limits	625-5011
<b>NURSING HOME/LONG-TERM CARE</b>	
State Long Term Care Ombudsman	623-0816
To report abuse or neglect (DSHS)	1-800-562-6078
<b>OMBUDSMAN</b>	
Mental Health Ombuds-Service	205-5329
Office of Citizen Complaints - Ombudsman	296-3452
State Family and Children's Ombudsman	439-3870
State Long Term Care Ombudsman	623-0816
<b>PARKS AND RECREATION</b>	
General Information	296-4232
Aquatics Center	296-4444
County Fairgrounds	296-8888
<b>PERMITS</b>	
Building	296-6640
Food Worker (Health Department)	296-4791
Septic Systems (Environmental Health)	684-2113
<b>POLICE</b>	
Emergency calls	911
Non emergency calls (v/tdd) (Sheriff's Office)	296-3311
<b>PROPERTY SERVICES</b>	
Acquisition and Property Management	296-7470
Permits and Franchises	296-7456
<b>PROSECUTING ATTORNEY'S OFFICE</b>	
Family Support Section	296-9020
Protection Order Advocacy Program	296-9547
<b>PUBLIC DEFENSE, OFFICE OF</b>	296-7826
<b>PUBLIC HEALTH - (SEATTLE/KING COUNTY)</b>	
Administration/General Information	296-4600
Communicable Diseases/Food Poisoning	296-4774
Environmental Health	205-4394
HIV/AIDS Program	296-4649
<b>Public Health Centers</b>	
Alder Square Public Health Center (Kent)	296-4500
Columbia Public Health Center	296-4650
Downtown Public Health Center	296-4755
Eastgate Public Health Center (Bellevue)	296-4920
Federal Way Public Health Center	296-9870 or 253-838-4557
North Public Health Center	296-4765
North Seattle Dental Clinic	205-8580
Northshore Public Health Center (Bothell)	296-9787
Renton Public Health Center	296-4700
South Public Health Center (Auburn)	296-8400
Southeast Dental Clinic (Renton)	296-4955
Southwest Public Health Center (West Seattle)	296-4646
Springwood Public Health Clinic	296-4930
White Center Public Health Center	296-4646
<b>RECORDS AND ELECTIONS</b>	
Elections Section	296-1565
TDD (Hearing Impaired)	296-0109
Voter Registration/Absentee Ballots	296-VOTE (8683)
Records Section (Marriage, Property, etc.)	296-1570
<b>RECYCLING</b>	
Recycling and Composting Information	296-4466
Washington Department of Ecology 1-800-RECYCLE (732-9253)	
<b>ROADS (see TRANSPORTATION)</b>	
<b>SENIORS</b>	
ACCESS Program (Metro Transit)	263-3113
Aging and Disability Services	684-0660
County Aging Program	296-5216
Senior Information and Assistance .	448-3110 or 1-888-4ELDERS
<b>SEXUAL ASSAULT</b>	
To report sexual assault - Police	911
Crisis Clinic (24-hour Crisis Line)	461-3222
King County Sexual Assault Resource Center	1-800-825-7273
Harborview Sexual Assault Center	521-1800
<b>SEXUAL HARASSMENT</b>	
King County Office of Civil Rights	296-7592
Seattle Office for Civil Rights	684-4500
U. S. Equal Employment Opportunity Commission	220-6883
Washington Human Rights Commission	464-6500
<b>SHERIFF</b>	
Non-emergency calls (v/tty)	296-3311
Sheriff-Director	296-4155
Precinct #2 (North)	296-5020
North Bend Substation	296-0612
Precinct #3 (Southeast)	296-3883
Precinct #4 (Southwest)	296-3333
Federal Way Substation	296-2720
Vashon Substation	296-3665
<b>Internal Investigations</b>	
Sheriff's Office	296-4200
Seattle Police	684-8797
<b>SMALL CLAIMS (District Court)</b>	205-9200
<b>SOLID WASTE</b>	296-6542
<b>TAXES</b>	
Assessor (Property Value Information)	296-7300
Board of Equalization (Appeals)	296-3496
Property Tax Payments	296-3850
Tax Advisor (Property Tax Assistance)	296-5202
<b>TDD/RELAY SERVICE</b>	296-0100
<b>TRANSPORTATION</b>	
Metro Bus and Route Information	553-3000
Metro Complaints and Customer Assistance	553-3060
Road Maintenance/Drainage/Repairs	296-8100
Traffic Engineering	296-6596
Traffic Signal and Sign Maintenance	296-8153
<b>VETERANS' PROGRAM</b>	296-7656
<b>VOTER REGISTRATION (see RECORDS AND ELECTIONS)</b>	
<b>WOMEN'S PROGRAM</b>	296-5240
<b>YOUTH (see CHILDREN AND YOUTH)</b>	
<b>OTHER INFORMATION</b>	
Community Information Line	461-3200
United States Government Information	1-800-688-9889
Washington State Government Information	1-800-321-280

Access to TTY and translation services available at 296-1000.

Available in Alternate Formats Upon Request.